

Domain & Email Setup Guide

Updated 28 July 2026. Use this guide when connecting a dealer domain, moving from another provider, or creating TraderWay mailboxes.

Which setup applies to you?

No domain: choose a domain, register it through TraderWay when available, then create your first mailbox.

Existing domain: keep it at your registrar and update DNS records only.

Existing email: do not change MX records unless you want to move email to TraderWay.

Provider controls domain: ask them to release the domain or update DNS records for you.

DNS records

Type	Host	Value	Purpose
CNAME	www	domains.traderway.co.uk	Connects your website address to TraderWay.
A	@	165.232.108.179	Lets the root domain redirect to your website.
MX	@	mx.yourdomain.co.uk.cust.hostedemail.com	Only needed if moving email to TraderWay.
TXT	@	v=spf1 include:_spf.hostedemail.com ~all	Authorises TraderWay mailboxes to send email.
CNAME	mail	mail.yourdomain.co.uk.cust.hostedemail.com	Creates a friendly mail login/setup hostname.

Provider templates

Domain release request

Hi,

We are moving our website and domain setup to TraderWay.

Please confirm who currently owns and controls our domain: [your domain].

If you control the domain, please either transfer it to us and provide the auth/EPP code, or update the DNS records supplied by TraderWay.

Please also confirm whether our email is hosted through you, and whether changing website DNS will affect our

email.

Thanks

Website DNS only

Hi,

Please update our DNS records for [your domain].

Website records:

CNAME www -> domains.traderway.co.uk

A @ -> 165.232.108.179

Please do not change our MX/email records unless we confirm we are moving email to TraderWay.

Thanks

Email migration request

Hi,

We are moving email hosting to TraderWay.

Please confirm our current mailbox addresses and whether IMAP access is available for migration.

Please do not delete any existing mailboxes until we confirm the move is complete.

Thanks